Ms. Kim R. Segal BioLase, Inc. PMB 227 5960 W. Parker Rd. #278 Plano, TX 75093

Dear Ms. Segal (Kim):

How do I thank you? Let me count the ways:

- 1. I found you on the Internet after doing considerable research to locate anyone who treats scars and skin pigmentation problems. When I first came to see you, I had scarring on my hands from a burn and various other skin irritations including treatment by a hand surgeon and another medical professional. The hand surgeon used a laser to try to burn off the scar tissue while the other very painful treatment consisted of injecting the scar tissue with saline solution. It was a blessing to find you because I actually achieved results for the first time and without any pain. Your laser treatments removed several thick layers of scar tissue from my hands, and they are now almost without blemish as I write this testimonial.
- 2. I also sought treatment for a loss of pigmentation in the skin around my mouth. As I write, the pigmentation around my mouth has almost completely returned so that I do not have to wear face makeup to cover up the discoloration. Since I rarely wore makeup for my facial skin prior to the loss of pigmentation, I am very pleased to be free of wearing it again.
- 3. Because I experienced immediate results regarding the scarring and heard about the many other physical conditions that the Lasterstim 1500 treats, I also asked you to work on both of my feet. My right foot remained sore from a fall I experienced at a storage unit. Despite treatment at the Baylor Hospital Emergency room, continuing medical care, and several trips to an acupuncturist, the pain in my right foot persisted for many months. Three sessions of your laser treatments resulted in a pain-free right foot for the past four months and no recurrence of pain since the final treatment.
- 4. My left foot was severely bruised when a friend of mine abruptly opened a door without knowing I was standing behind the door. The metal end of the door scraped across the top of my foot. One session of your treatment ended my soreness and bruising.
- 5. Because of the above treatment success, I decided to become a human guinea pig and attempt to treat anything that bothered me physically. Another problem I addressed was a lipoma on my shoulder blade that caused me significant discomfort whenever I leaned back upon it in a chair or in my car seat while driving. My only treatment alternative was liposuction or surgery

- and I wanted neither. Although treatment for this condition is still ongoing, the lipoma is now approximately half the size that it was when treatment began, and my discomfort is completely gone.
- 6. I tried using the laser to strengthen my fingernails so that I would not have to wear acrylic nails anymore. Although I do not like acrylic nails because of the drilling of the nail that is done and the chemicals used in the process, my nails have been weak and soft since childhood so I have worn acrylic nails approximately 20 years for the sake of enhancing the appearance of my hands. Use of the laser strengthened my nails so much that I no longer make trips to the nail salon. My nails look nice and very natural.
- 7. A raised lesion on my shoulder caused by calcium poisoning has responded well to the laser treatments. The size has diminished significantly, and the color is now the same as the rest of my flesh rather than noticeably red.
- 8. Use of the laser caused the skin on my forehead to become smoother by diminishing the fine lines caused by prolonged sun exposure from an early age. Since I do not want to subject myself to painful Botox injections, the laser was a pain-free way to obtain a change in the appearance of my facial skin.

Although many people may find it hard to believe that your laser can accomplish all that I have listed above, the fact is that what I say is true. Much more remarkable than the results I experienced are all the stories I heard from other patients with medical conditions far more severe than my own. Most of my physical problems would be classified as primarily cosmetic in nature whereas many patients I spoke with were dealing with painful arthritis, chronic pain from numerous back or shoulder surgeries, or other medical conditions that completely strip away all quality of life. Various people expressed to me life stories of having been bedridden for a number of years prior to having the laser treatments. Having been bedridden myself for six months years ago following an accident, I know that quality of life is a precious commodity that is appreciated in an enhanced way by those who have had to live for any period of time without it.

Thank you so much for all the positive physical changes I have experienced since you began laser treatments on me. I have never felt any pain whatsoever from the laser yet I have experienced fantastic results. I hope that many people find out about your laser because I strongly believe that it could bring amazing benefits to many people who would love to know about it. I believe the availability of this treatment for serious medical conditions would be like a gift to countless people who suffer needlessly because they do not know that such treatment exists.

Tremendous thanks to you for all the help that you have given to me, Laura E. Rochelle